

# 7000 testers, of 9000?

Laatste telling 26000...



Out-of-comfortzone  
TPI, een 10 jarig jubileum bij Huawei, China.

“



daag ons uit

# 2007 Shenzhen

- TPI original (boek)



# Test Maturity Matrix

## *Impact of dependencies*

	Key Area / Scale	0	1	2	3	4	5	6	7	8	9	10	11	12	13
1	Test Strategy		A					B			C		D		
2	Life-cycle Model		A			B									
3	Moment of Involvement			A				B			C		D		
4	Estimating and Planning				A					B					
5	Test Specification Techniques	A		B											
6	Static Test Techniques				A		B								
7	Metrics					A			B		C		D		
8	Test Automation					A			B		C				
9	Test Environment			A				B					C		
10	Office Environment			A											
11	Commitment and Motivation	A				B					C				
12	Test functions and Training			A			B			C					
13	Scope of Methodology				A					B		C			
14	Communication		A		B						C				
15	Reporting	A		B		C					D				
16	Defect Management	A			B		C								
17	Testware Management	A	A	B					C		D				

**TPI original is best streng**

# 2007 Shenzhen

- TPI original (boek)
- Huh geen boek?
- Eerst management
- Na een paar interviews wist hij het al...
- Proefballonnetjes
- Jij bent technisch Kees, doe jij dit interview?



**Samenwerken met ‘rolmodellen’ erg leerzaam**

# 2008/9 60 dagen China

- De poët werd verdeeld



Proposed RBT Process for Huawei  
(Zhang Bo/Kees Blokland)

Security Level:

	A	B	C	D	E	F
	system part	quality characteristic	risk (what can go wrong and what is the impact)	probability	impact	riskiness
1						
2	HA(Include DPS) (Base on DS)		从实现机制的角度评估结果和从特性耦合的角度评估的结果不同。			
3	特性耦合情况下的主备倒换（应该放到每个具体特性的PRA中考虑） switch will influence other function	Functionality	实现机制稳定，但是对具体特性的主备倒换可能存在很多问题并且影响很大。 The mechanism of switch is good, but a lot of function will be test when switch	H	H	A
4	主备单板数据批量备份 master/slave board data batch backup	Functionality	备份不成功，导致配置数据不一致。倒换后导致业务中断。静态业务不受影响。但是后面可能在批量备份时发现数据不一致的情况。交互特性多。 Backup failure, cause the configuration data of master board is different from slave board, so cause the service disrupted when switch happened. a lot of function interact with this function point	L	H	B
5	主备单板数据实时备份 master/slave board data real time backup	Functionality	备份不成功，导致配置数据不一致。倒换后导致业务中断。静态业务不受影响。但是后面可能在批量备份时发现数据不一致的情况。交互特性多。 Backup failure, cause the configuration data of master board is different from slave board, so cause the service disrupted when switch happened. a lot of function interact with this function point	H	H	B

Figure 7 Feature Level PRA example

# Aardbeving Sichuan 2008

De zware [aardbeving in Sichuan](#) vond plaats om 14:28 uur (lokale tijd) op maandag 12 mei 2008 in de Chinese provincie Sichuan. Het epicentrum lag in het arrondissement [Wenchuan](#). De aardbeving had een kracht van 7,8 op de Schaal van Richter en richtte zware schade aan. In sommige gebieden zijn hele dorpen en steden van de kaart geveegd. Er zijn volgens officiële cijfers 69.136 doden en 374.061 gewonden geteld.

In de miljoenenstad Chengdu (90 kilometer ten noordwesten van het epicentrum) werd de aardbeving ook hevig gevoeld en was er ook schade. Bovendien was de aardbeving in andere gebieden van [China](#) en in andere landen voelbaar. Volgens de eerste schatting was er voor de economie een schade van 8 miljard euro.

Tijdens de aardbeving vonden aardverschuivingen plaats, waardoor rivieren geblokkeerd werden en meren werden gevormd. Het [Tangjiashanmeer](#) is daar een voorbeeld van. Meer dan honderdduizend mensen in het rampgebied moesten daarom geëvacueerd worden.

## Zie ook [ bewerken ]

- \* [Tangjiashanmeer](#)



# 2008/9 60 dagen China

- De poët werd verdeeld
- Acceptatietest
- RBT
- Technieken
- Estimation
- Agile TPI
- Vriendengroep

HUAWEI

Proposed RBT Process for Huawei  
(Zhang Bo/Kees Blokland)

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	A	B	C	D	E	F
	system part	quality characteristic	risk (what can go wrong and what is the impact)	probability	impact	riskiness
1						
2	HA (Include DPS) (Base on DS)  特性耦合情况下的主备倒换（应该就对每个具体特性的RBA中考虑） switch will influence other function	Functionality	从实现机制的角度评估结果和从特性耦合的角度评估的结果不同。  实现机制稳定，但是对具体特性的主备倒换可能存在很多问题并且影响很大。 The mechanism of switch is good, but a lot of function will be test when switch	II	II	A
3	主备单板数据批量备份 master/slave board data batch backup	Functionality	备份不成功，导致配置数据不一致。倒换后导致业务中断。静态业务不受影响。但是后面可能在批量备份时发现数据不一致的情况。交互特性多。  Backup failure, cause the configuration data of master board is different from slave board, so cause the service disrupted when switch happened. a lot of function interact with this function point	II	II	B
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**De context tekent zich af**

# Beijing 2011

- Upgrade naar TPI Next



		Initial	Controlled			Efficient			Optimizing			
1	Stakeholder commitment		A	B	B	C	F	H	H	K	M	M
2	Degree of involvement		A	B	C	E	H	H	J	L	L	
3	Test strategy		A	A	B	E	F	F	H	K	L	L
4	Test organization		A	D	D	E	I	I	J	J	K	L
5	Communication		B	C	C	D	F	F	J	M	M	
6	Reporting		A	C	C		F	G	G	K	K	
7	Test process management		A	A	B	B	G	H	J	K	M	
8	Estimating and planning		B	B	C	C	G	H	I	K	L	L
9	Metrics		C	C	D		G	H	H	I	K	K
10	Defect management		A	A	B	D	F	F	H	J	K	L
11	Testware Management		B	B	D	E	I	I	J	L	L	L
12	Methodology practice		C	D	E		F	H	J	J	M	M
13	Tester professionalism		D	D	E	E	G	G	I	I	K	K

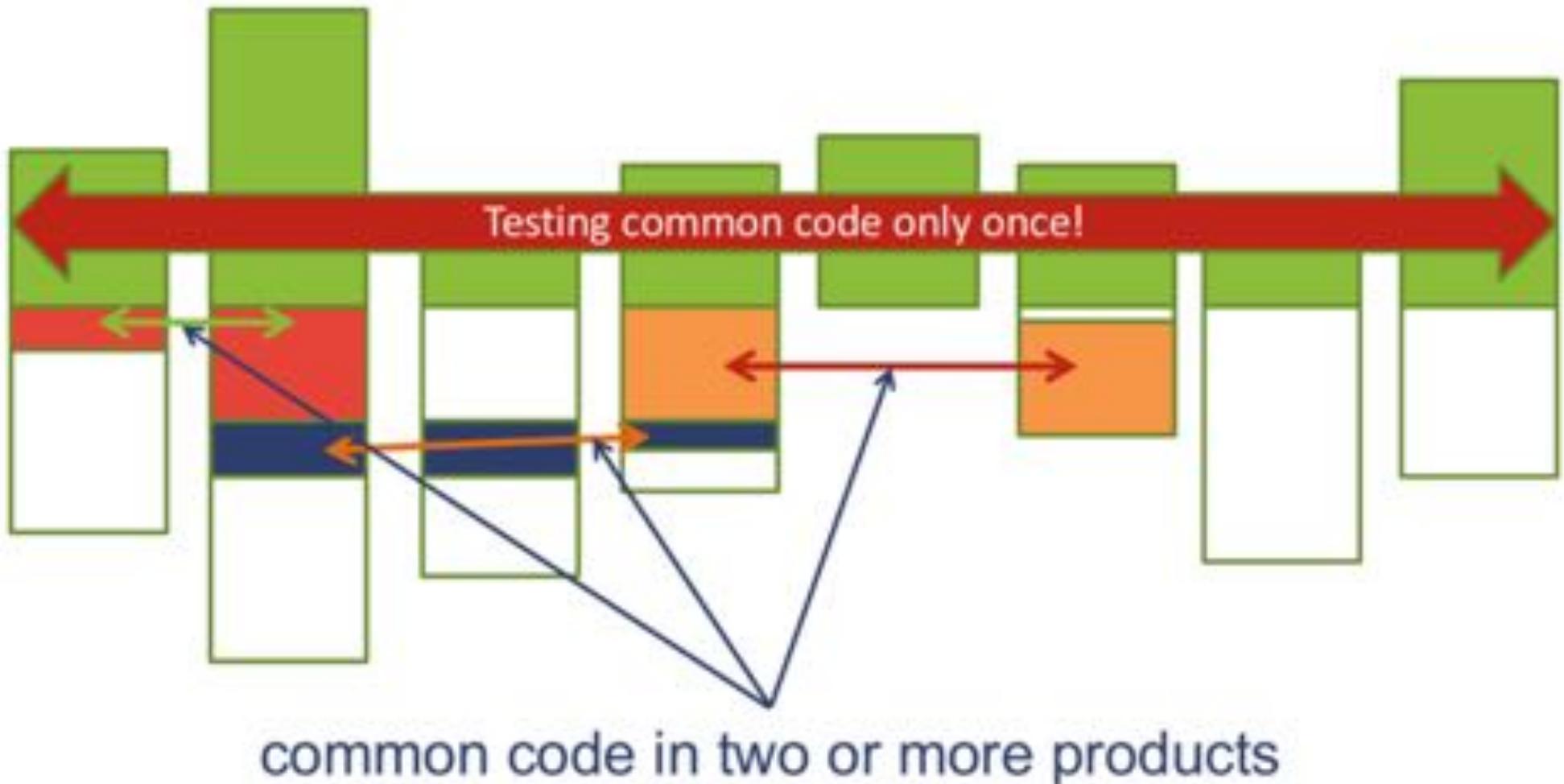
**TPI Next transparanter, motiveert meer**

16	Test environment		C	D	D	E	G	H	J	J	L	M	M
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# Beijing 2011

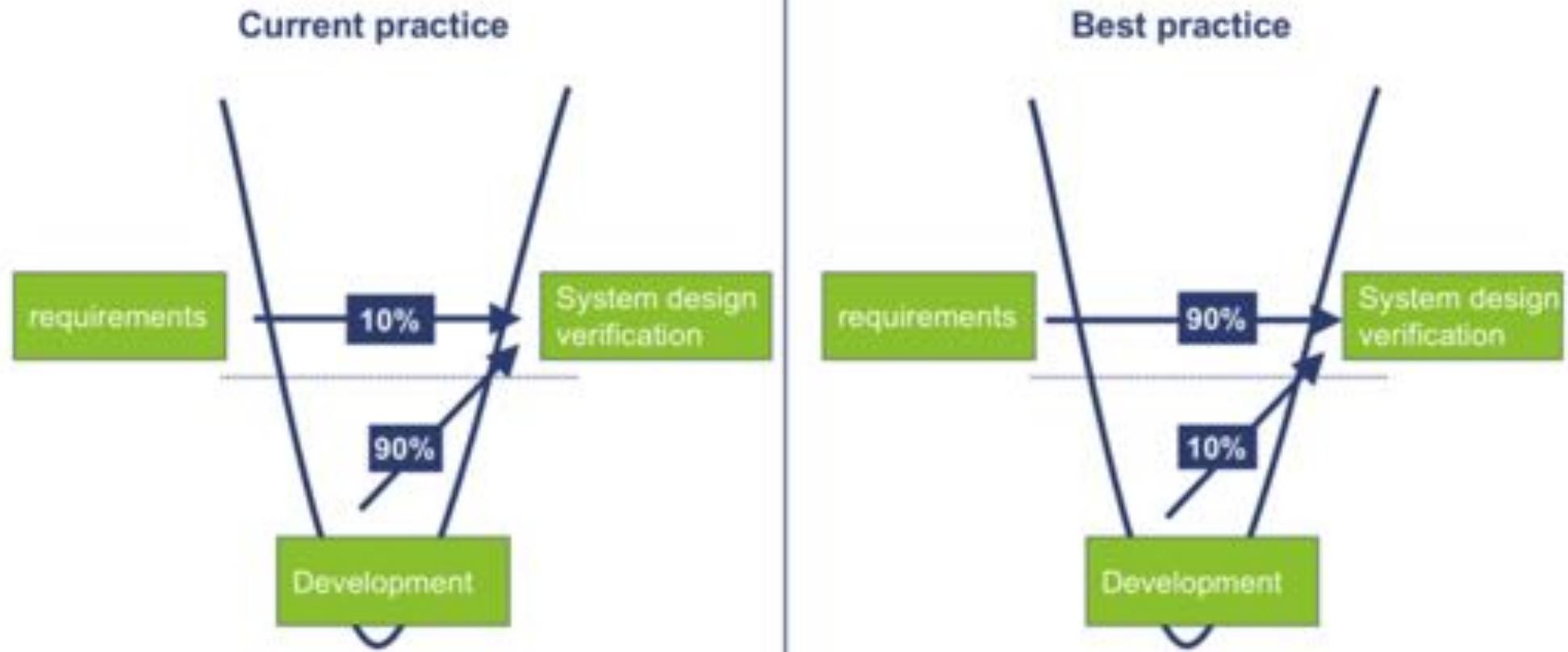
- Upgrade naar TPI Next
- Complexiteit
- MBT
- Outsourcing
- Requirements
- Agile





## Effect van een snel groeiende organisatie

# Testen wat gebouwd is of wat bedoeld is?



**Dit zou ik nu anders brengen...**

# Beijing 2011

- Upgrade naar TPI Next
- Complexiteit
- MBT
- Outsourcing
- Requirements
- Agile



**Terugkerende thema's**

# Shenzhen 2011

- Testmanagement training



# Xi'an 2012

- Te goed!
- Kan het wat minder?



Key areas		Initial	Controlled				Efficient				Optimizing		
1	Stakeholder commitment		A	B	B	C	F	H	H	K	M	M	
2	Degree of involvement		A	B	C	E	H	H	J	L	L		
3	Test strategy		A	A	B	E	F	F	H	K	L		
4	Test organization		A	D	D	E	I	I	J	J	K	L	L
5	Communication		B	C	C	D	F	F	J	M	M		
6	Reporting		A	C	C		F	G	G	K	K		
7	Test process management		A	A	B	B	G	H	J	K	M		
8	Estimating and planning		B	B	C	C	G	H	I	I	K	L	L
9	Metrics		C	C	D		G	H	H	I	K	K	
10	Defect management		A	A	B	D	F	F	H	J	K	L	L
11	Testware management		B	B	D	E	I	I	J	L	L	L	
12	Methodology practice		C	D	E		F	H	J	J	M	M	
13	Tester professionalism		D	D	E	E	G	G	I	I	K	K	M

**Context: testen was even ‘klaar’ met verbeteren**

15	Test tools		L	L	L	I	G	G	I	L	IV	IV	
16	Test environment		C	D	D	E	G	H	J	J	L	M	M

# Xi'an 2012

- Te goed!
- Kan het wat minder?
- Hardware teststrategie
- Verder veel 'gewone zaken'
- Testautomatisering
- Dekking unit tests
- Outsourcing → twee blokken verderop



**Context: testen was even 'klaar' met verbeteren**

# **Chengdu 2014, *out of comfortzone***

**Eerste keer:**

- TPI alleen
- Agile TPI (TI4Agile)



		Forming				Norming				Performing			
1	Stakeholder commitment	1	2	3	4	1	2	3	4	1	2	3	4
2	Planning & Estimation	1	2	3	4	1	2	3	4	1	2	3	4
3	People	1	2	3	4	1	2	3	4	1	2	2	3
4	Interaction	1	2	3	4	1	2	3	4	1	2	3	4
5	Teamwork	1	2	3		1	2	3	4	1	2	3	4
6	Test process	1	2	3	1	2	3	4		1	2	2	3
7	Test management	1	2	3	4	1	2	3		1	2	2	3
8	Test profession	1	2	3	4	1	2	3	4	1	2	2	3
9	Test automation	1	2	3		1	2	3	4	1	2	3	4
10	Regression & E2E testing	1	2	3	4	1	2	3		1	2	3	4
11	Defect management	1	2	3		1	2	3	4	1	2	2	3
12	Test environment	1	2	3		1	2	3		1	2	3	4

**TI4Agile kijkt naar Testen en Agile (samen)werken**

# **Chengdu 2014, *out of comfortzone***

**Eerste keer:**

- TPI alleen
- Agile TPI (TI4Agile)
- Michael Bolton



# Chengdu 2014



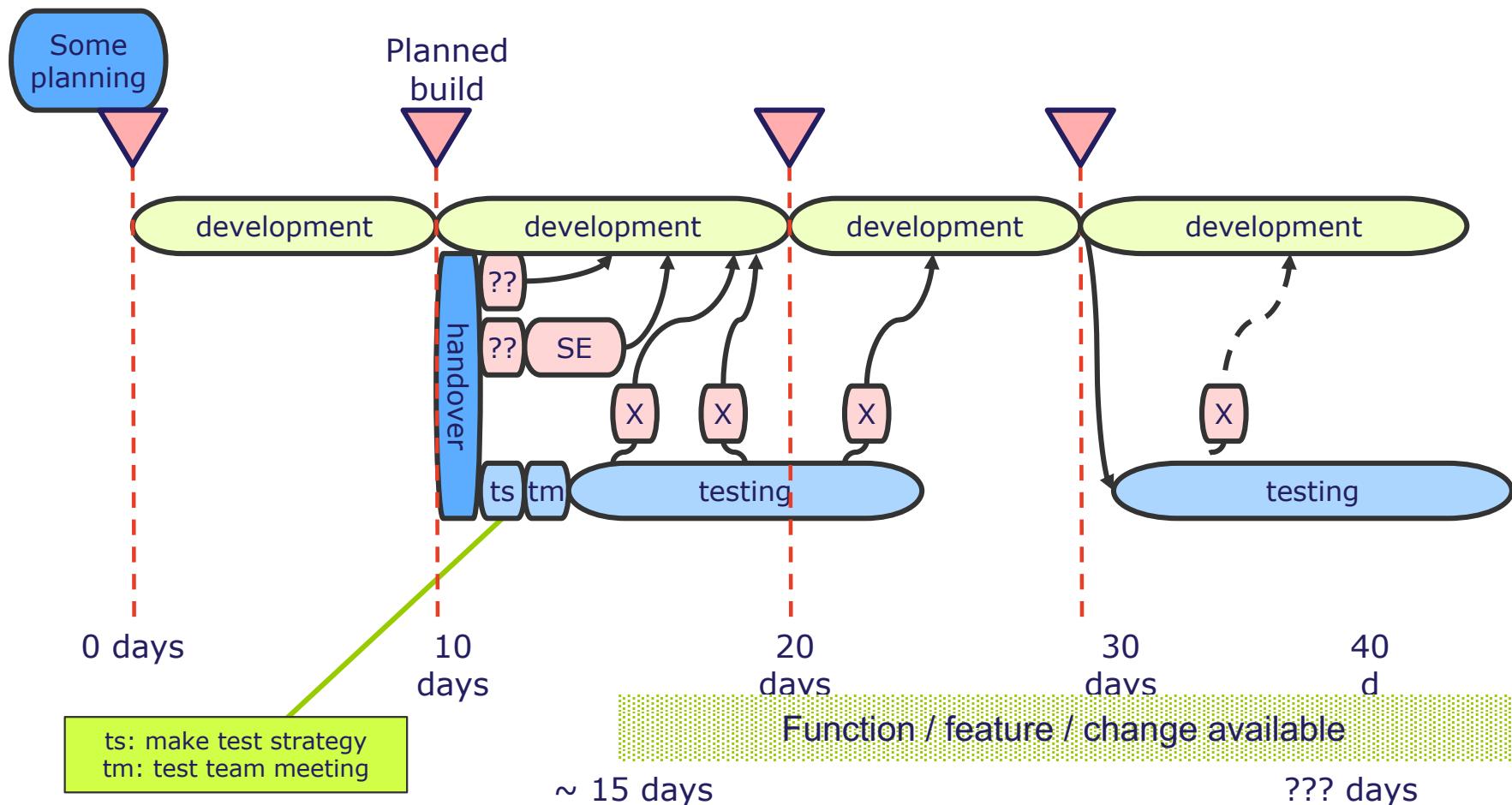
**Stap uit je comfortzone en vertrouw op jezelf!**

# Wuhan 2015

- Lift
- Starbucks
- Mijlpalen en sprints
- Risicoanalyse
- Three part testing story



# Current sequential work flow



## Testing: Test's law on software failures

$$R = L \times I$$

*Risk*      *Likelihood*      *Impact*



NO RISK NO TEST



## Tell a Three-Part Testing Story

### A story about the status of the PRODUCT...

...about what it does, how it failed, and how it *might* fail...  
...in ways that matter to your various clients.

### A story about HOW YOU TESTED it...

...how you operated and observed it...  
...how you recognized problems...  
...what you have and *have not* tested yet...  
...what you won't test *at all* (unless the client objects)...

### A story about how GOOD that testing was...

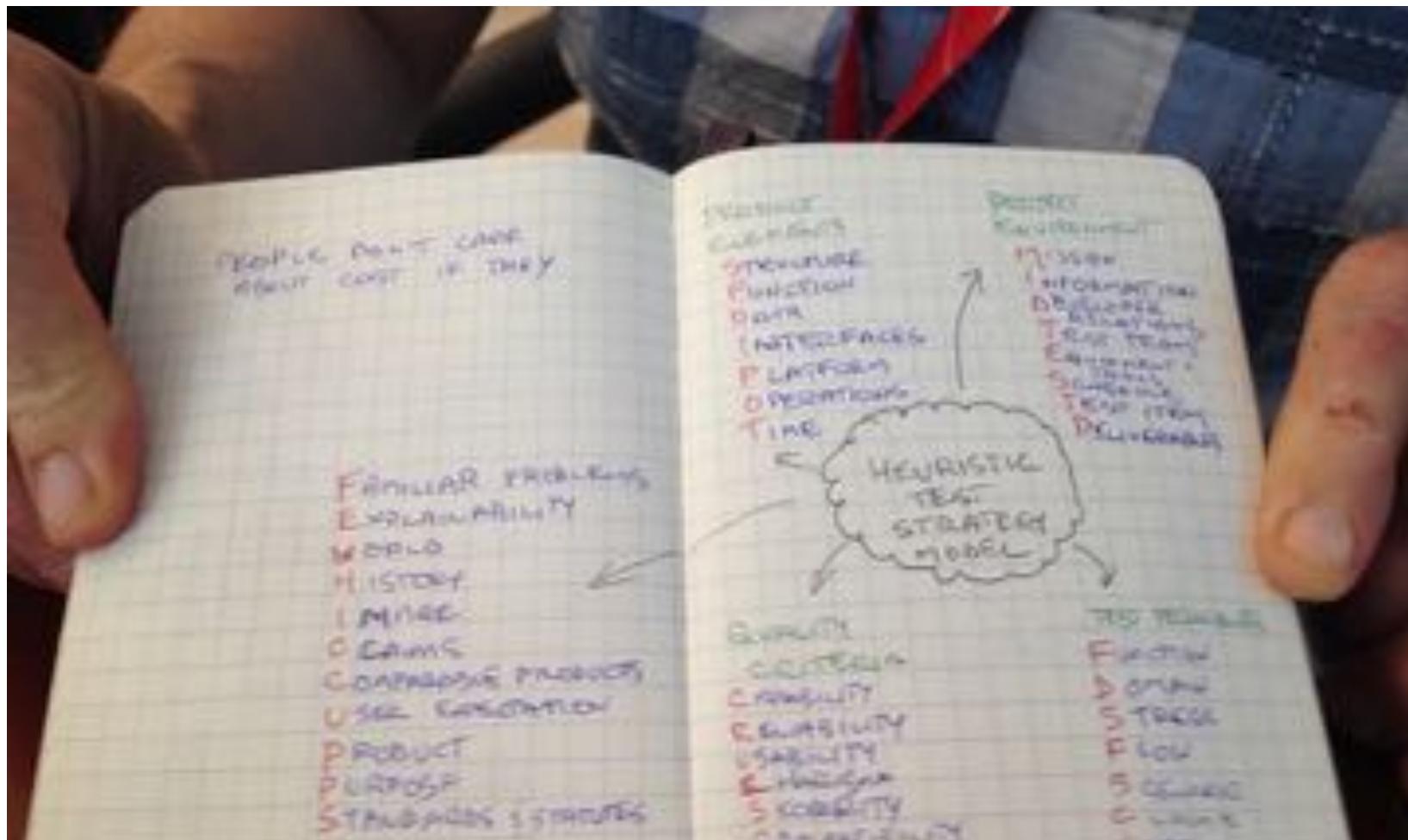
...the risks and costs of testing or not testing...

## Leren van mijn rolmodel Michael Bolton

...how testable (or not) the product is...

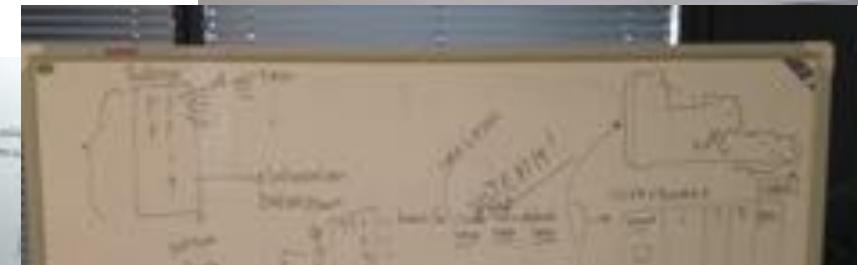
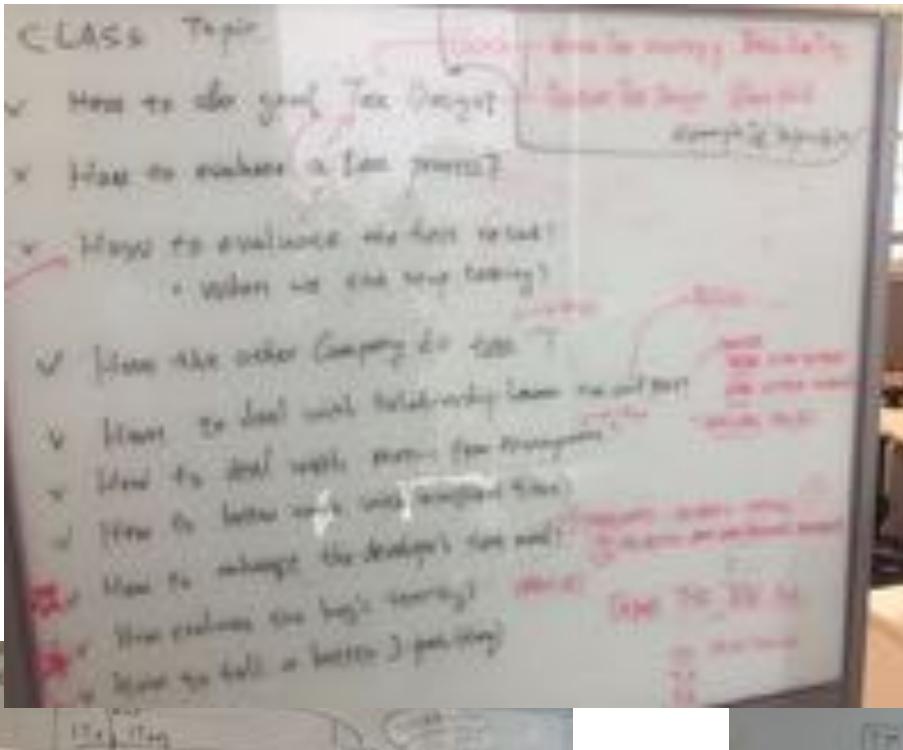
...what you need and what you recommend.

Image credit: istockphoto.com

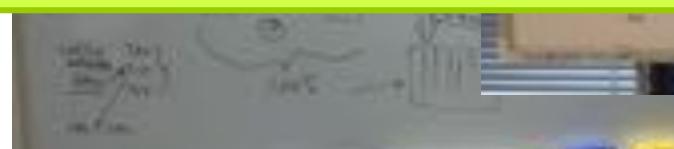


## Leren van mijn rolmodel Michael Bolton

# Vragensessies



**Leren van de vragenstellers**



# Shenzhen 2016

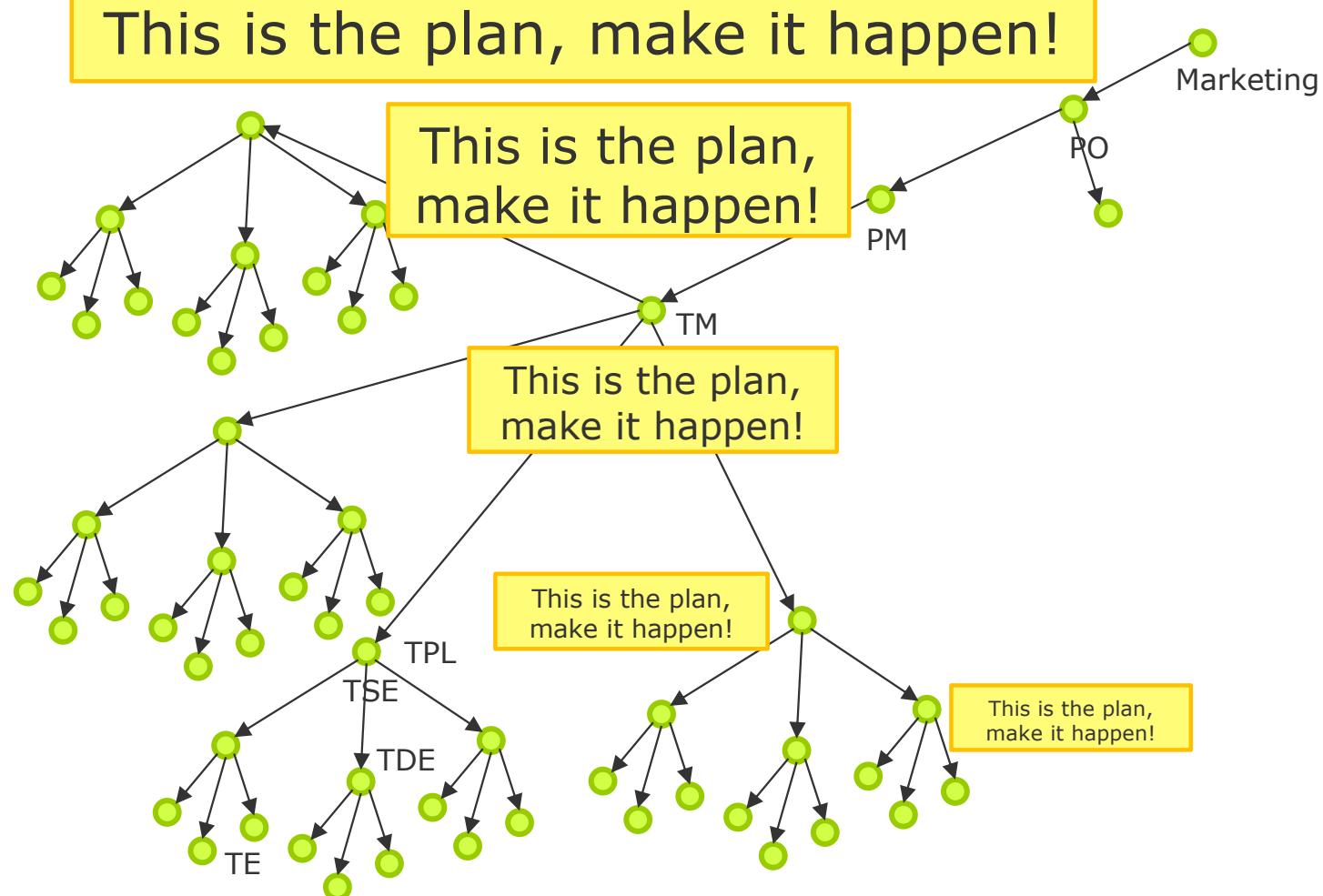
This is the plan, make it happen!

This is the plan, make it happen!

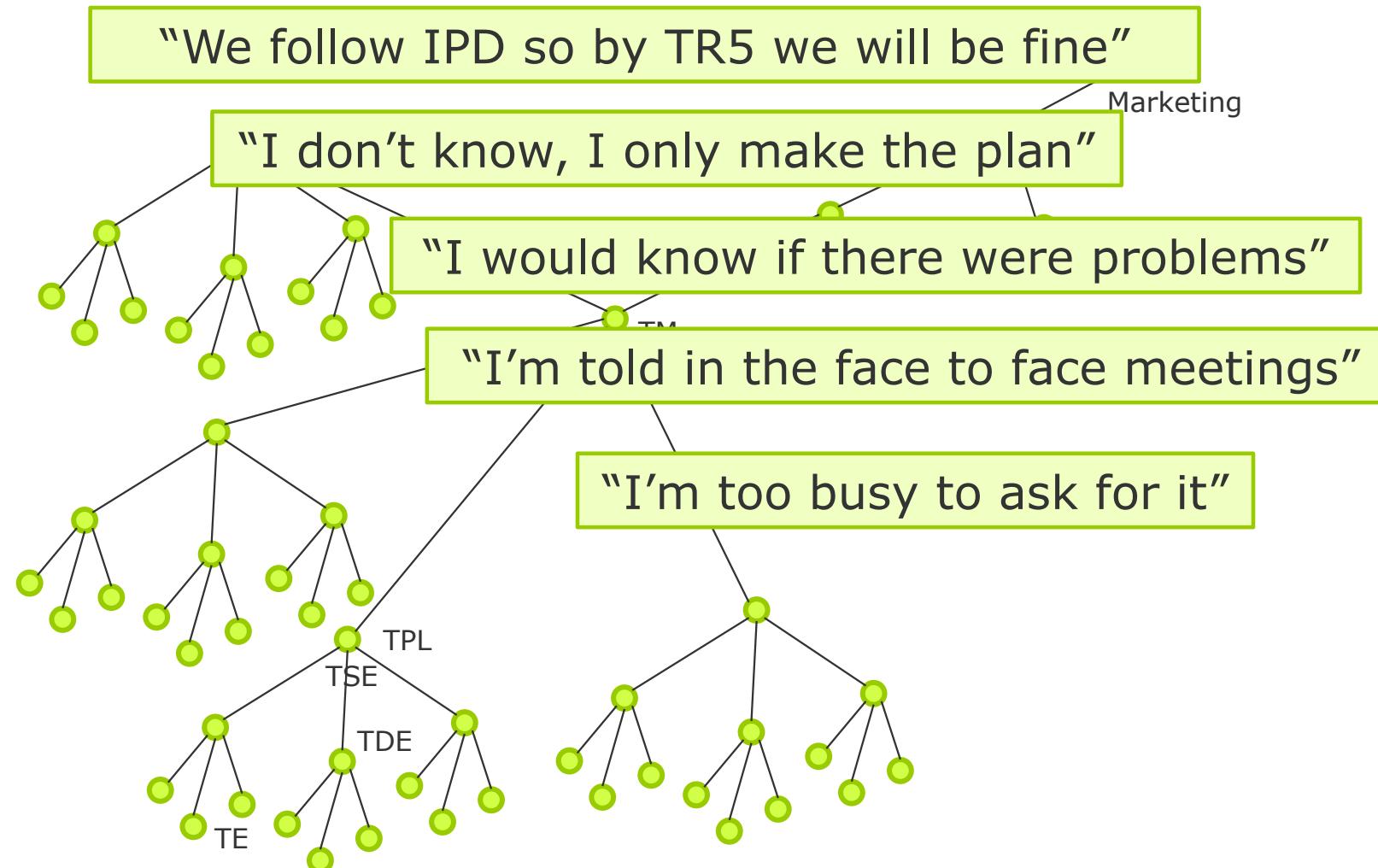


# Leren van observeren

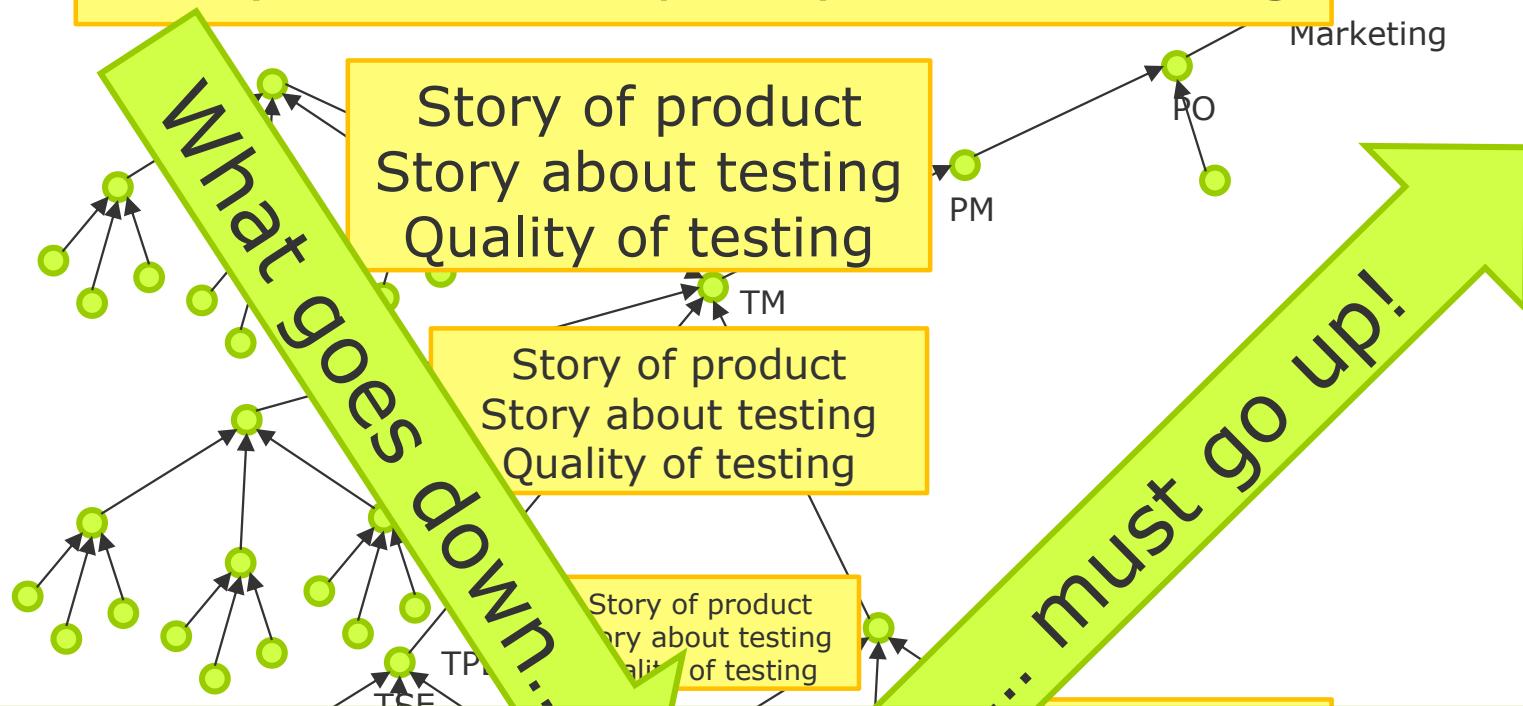
# This is the plan, make it happen!



# Status?



Story about the product  
Story about the testing  
Story about the quality of the testing

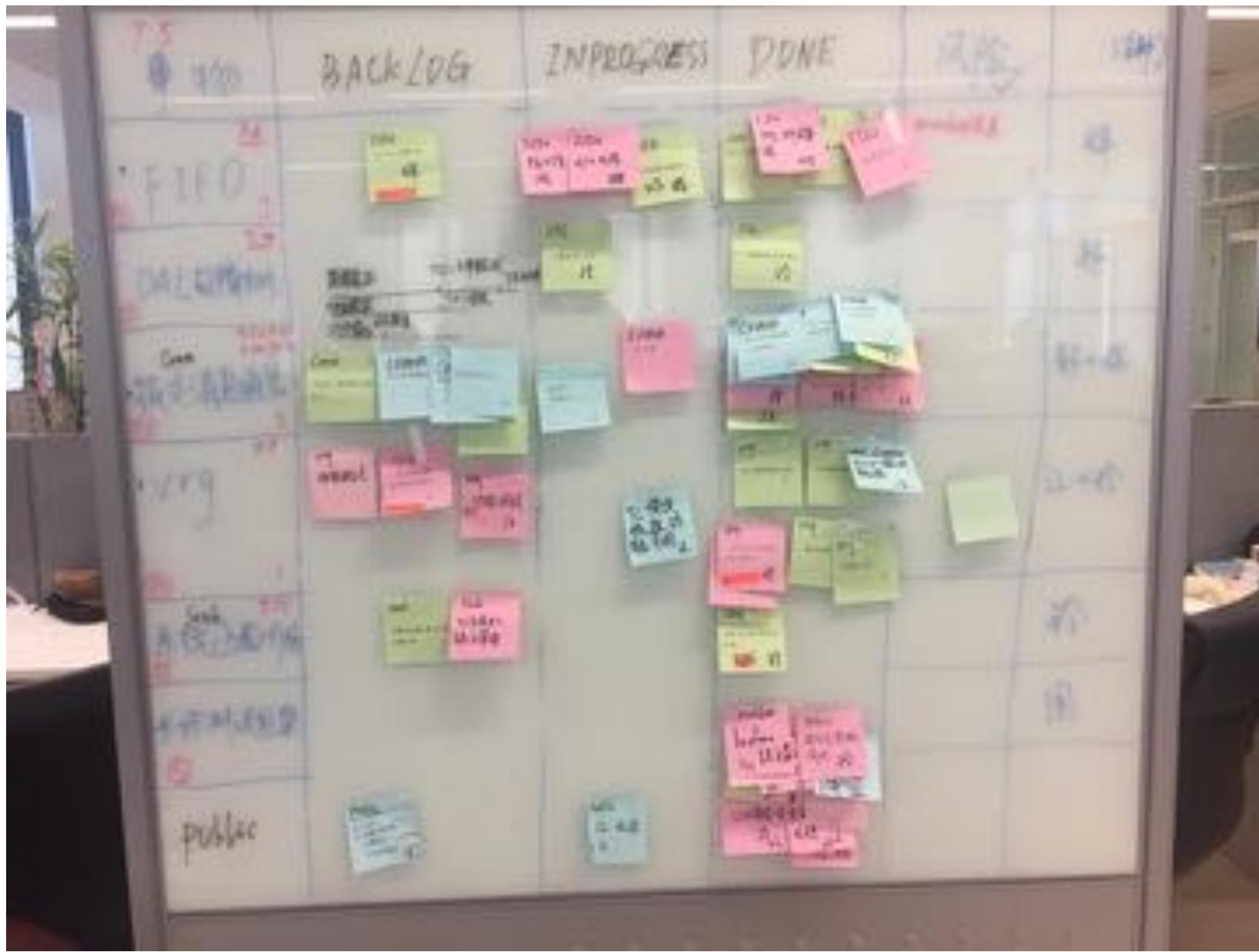


**Opnieuw: buiten je comfortzone groei je het meest**

# Hangzhou 2017

- Storyboard
- Terugkerend thema





# Hangzhou 2017

- Storyboard
- Terugkerend thema
- Waar is TPI gebleven?



Key areas – development	Forming				Norming				Performing			
	1	2	3	4	1	2	3	4	1	2	3	4
13. Code quality												
14. Software architecture	1	2	3		1	2	3	4	1	2	3	
15. CI/CD	1	2	3	4	1	2	3	4	1	2	3	3
16. Development testing	1	2	3	4	1	2	3	4	1	2	3	4
17. Development profession	1	2	3	4	1	2	3	4	1	2	3	
18. Metrics	1	2	3	4	1	2	3		1	2	3	

# 100% statement coverage is not enough

```
unit testLeftPath (Input)
    assertion

unit testRightPath (Input)
    assertion

unit testElseOf2 (Input)
    assertion

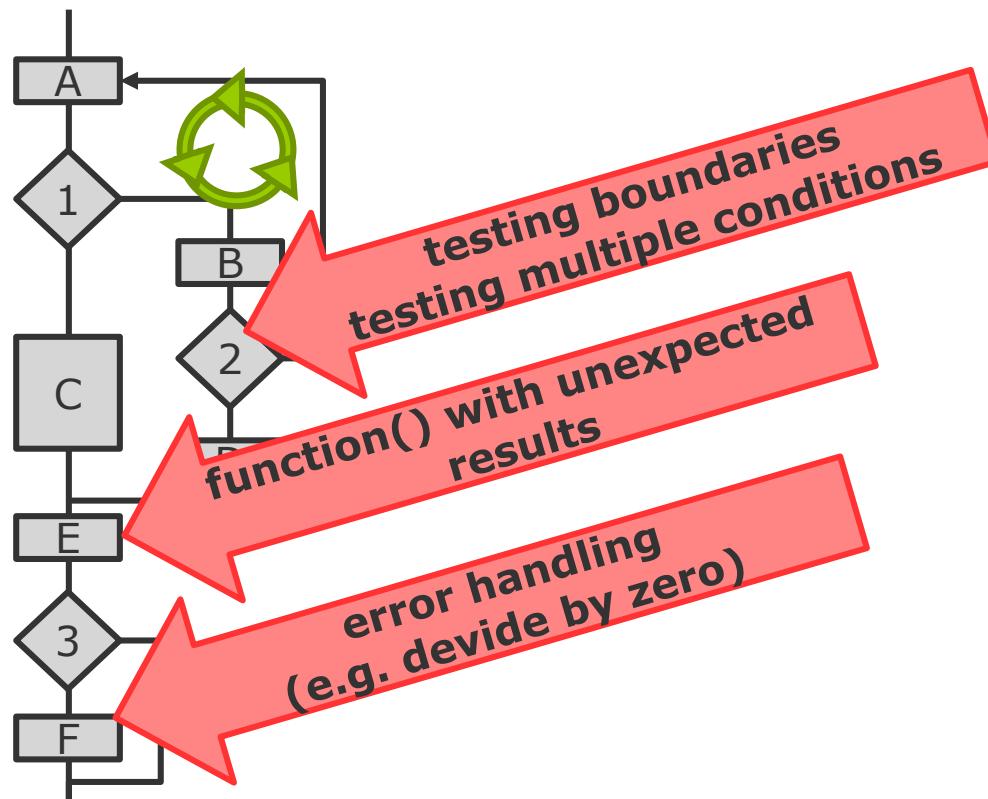
unit testElseOf3 (Input)
    assertion

unit testLeftPathB (Input)
    assertion

unit testLeftPathC (Input)
    assertion

unit testRightPathB (Input)
    assertion
unit testRightPathC (Input)
    assertion
```

(yet) unexpected input from  
'user' of the function



- what can go wrong
- learn the code

# Hangzhou 2017

- Storyboard
- Terugkerend thema
- Waar is TPI gebleven?
- 4 juli zomerworkshop



**Context Driven Test Improvement!**