

Triodos  Bank

Uit het oog, uit het hart

Van Waterval naar SCRUM



Wie



- Yvonne van Zaanen
- Senior Tester in een SCRUM team.
- Teamleider Software testing (a.i.)
- Ervaring als SCRUM master.
- Test ervaring sinds: 1996.



Waterval bij Triodos Bank



SCRUM implementatie

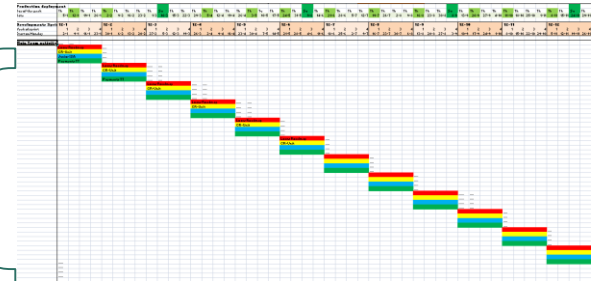
Het CR – Team
start in Mei 2009



DO
REFLECT
ACT

Hele afdeling
Scrum vanaf
Februari 2010

Wekelijkse
release
schedule

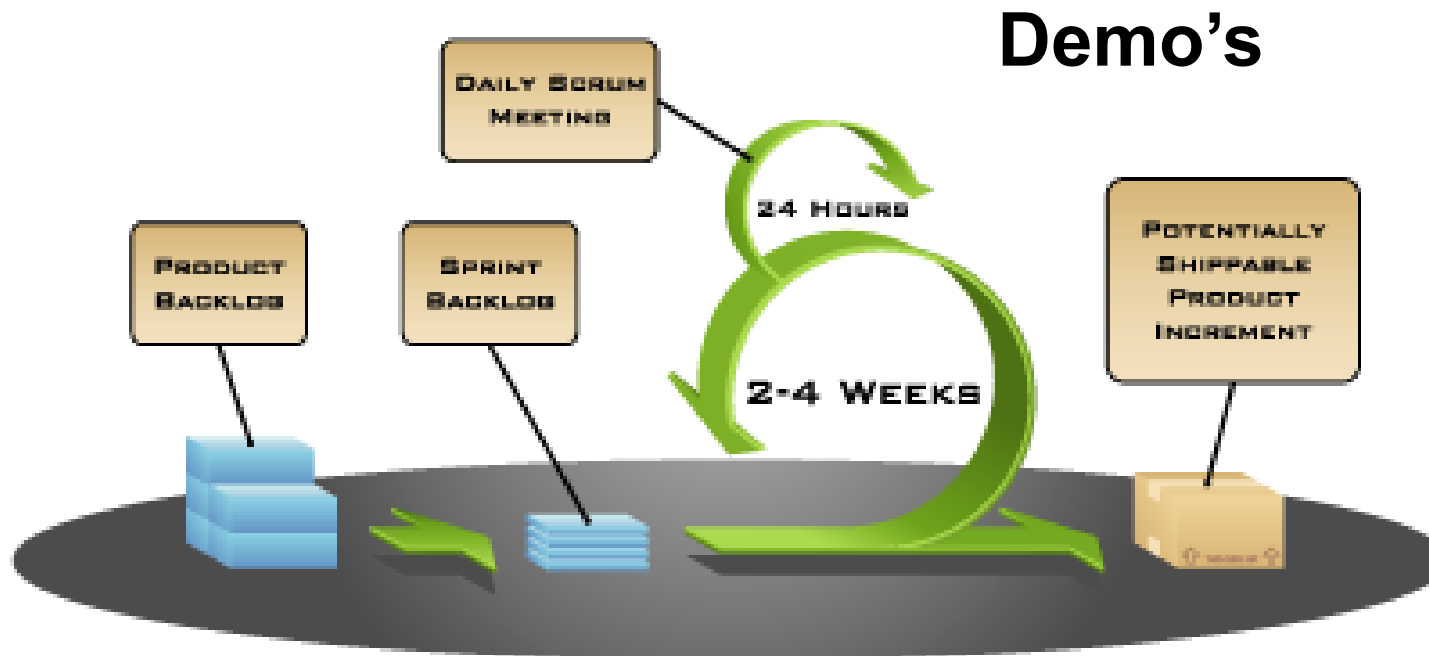


Scrum workshops
en coaching



SCRUM bij Triodos Bank

Scrum of Scrums



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Demo's

Retrospective
of
Retrospectives

Retrospective

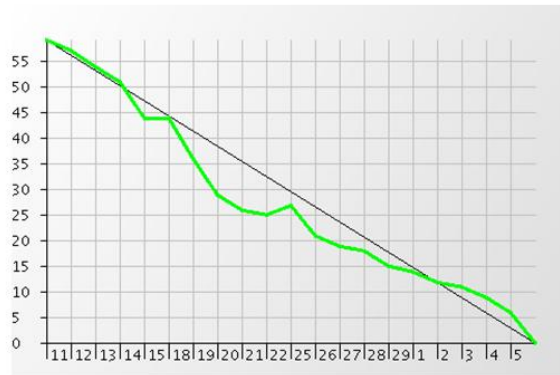
15 minutes of
Fame

Planningssessie met planningspoker

Standup bij Triodos Bank

Task burn down chart

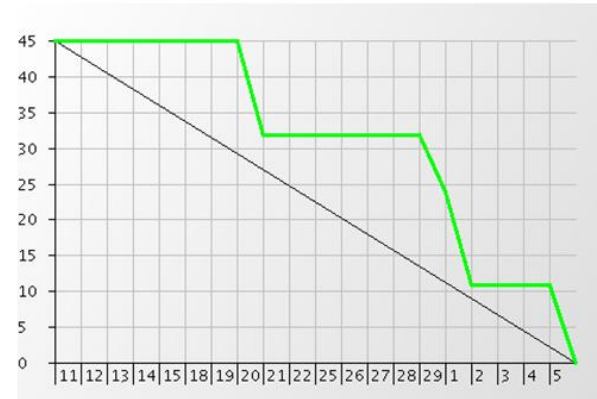
Nr. of tasks = 59
Additional tasks = 22
Disturbs = 9



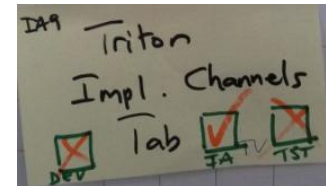
Task burndown chart

User Story burn down chart

(Story points = 45)



Sticky notes



Taskboard



Improvement board

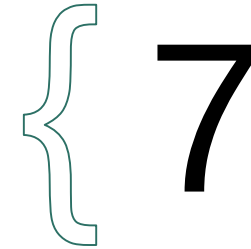


Resultaten SCRUM

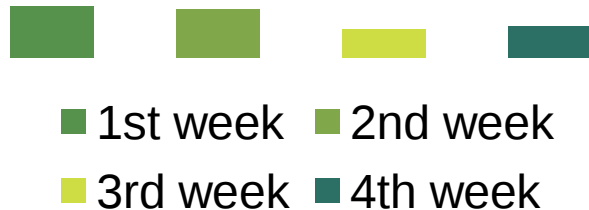
Klanttevredenheid



Time To Market



Flexibiliteit

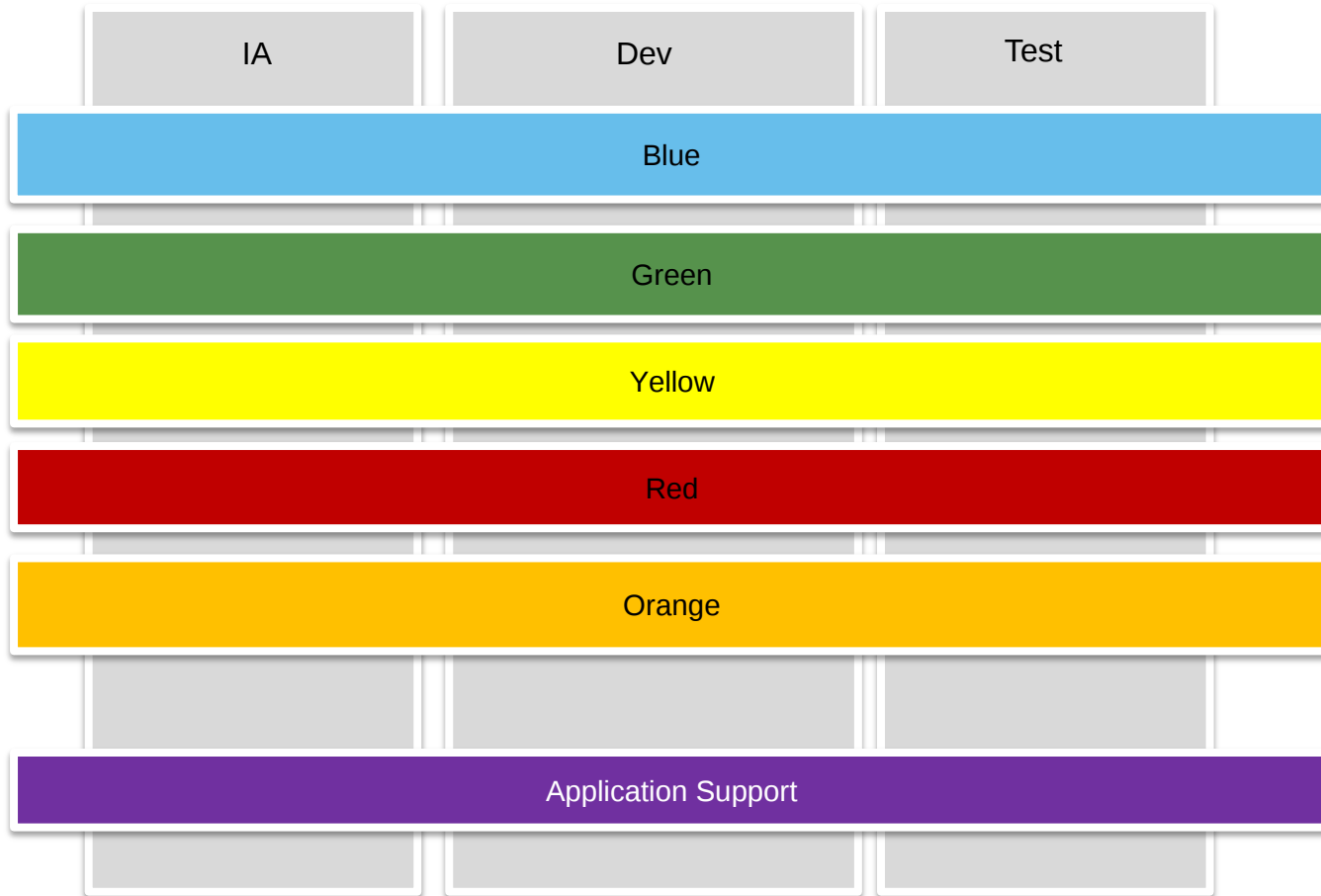


Production incidents after rollover

Fitting the real demand



SCRUM Teams



Multidisciplinair
en multi-inzetbaar

- Change Requests
- Maintenance
- Projects

Van Waterval naar SCRUM – Het Test Team



Veranderingen voor testers - testdiscipline

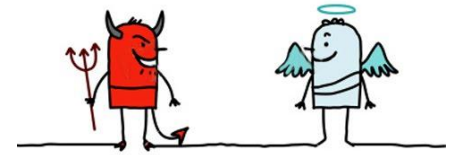


Attitude 1/2

Verskillende
Disciplines in 1
team



Testgeweten



Samenwerken

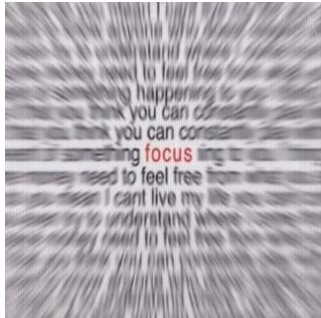


Attitude 2/2

JUnit / QTP



Korte
doorlooptijd



Backlog
refinement



Oplossings
richting



Onafhankelijkheid

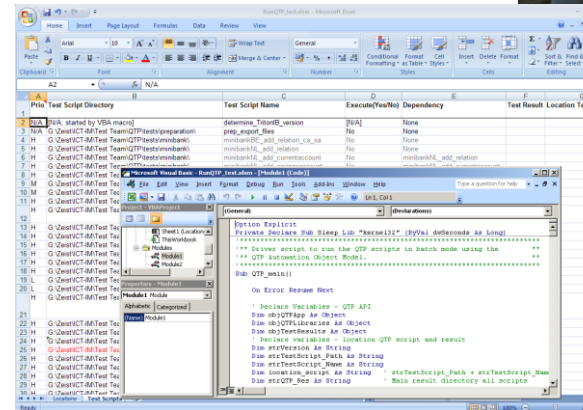
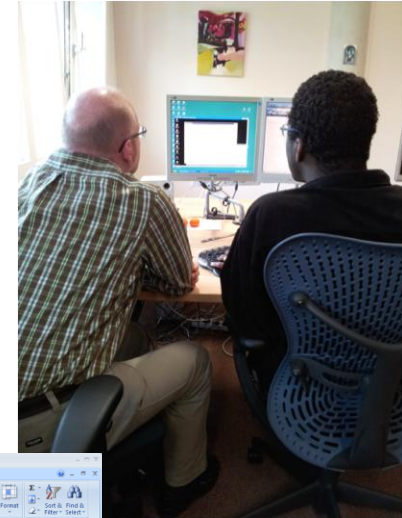
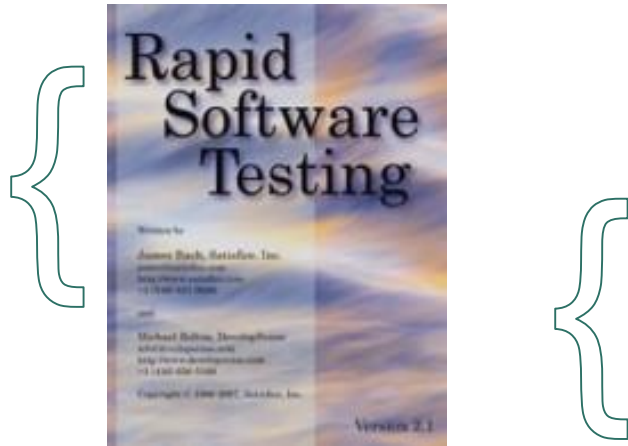


observer
onafhankelijkheid
perspectief
research respect
responsieve
communicatie
Scharmer Senge
spellenavond spellenexpert
Uzazu waarnemen
wederzijdse
afhankelijkheid
wereldbeeld
zelfreflectie
zelfvertrouwen



awareness birkman
change coaching coach
spel communicatie
consciousness
dialoog diversiteit
dualiteit effectiviteit
Emoties feedback I-AM ik
Johari window Kegan
levensfasen Lifecycle
Career Management
loopbaanbegeleiding
luisteren maturity mbti
observer
onafhankelijkheid
perspectief

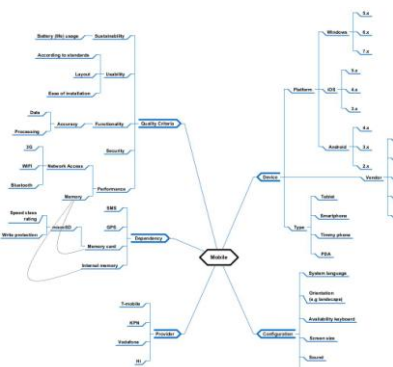
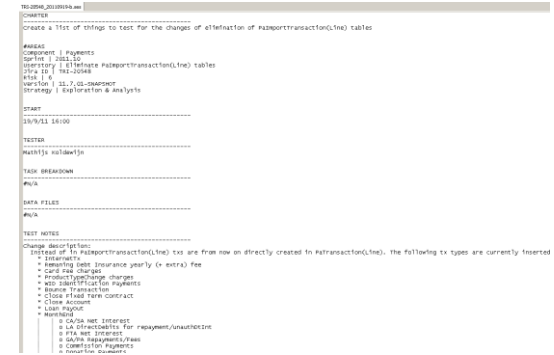
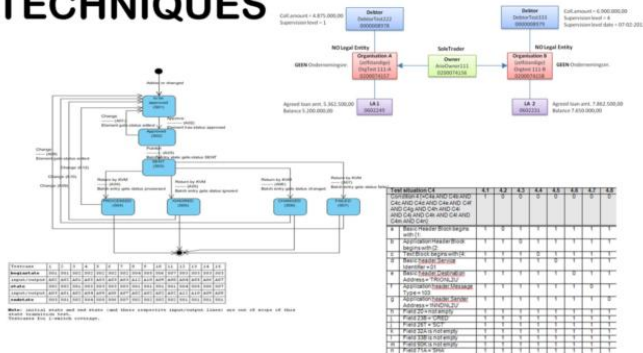
TestTeam Spirit



Werkwijze 1/2

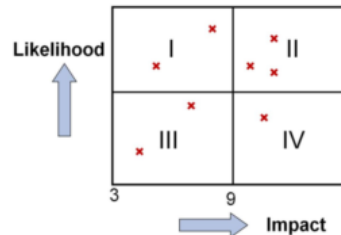
Test technieken, Product Risico Analyse

TECHNIQUES



PRODUCT RISK ANALYSIS

- Prioritize testing
- Determine test effort



Order No	User Story	Test name	Our Case	Systems	Points	Risk (likelihood)	Risk (impact)	Status	Remarks / assumptions
1	As a team leader Savings & Payments I want the JSA product type to be configured in Trison so that it is possible to create an account with JSA JSA.			Trison	1	green	green		
2	As a UK co-worker I want persons between 16 and 18 years old to be able to open a JSA account, but only if they are not already holding another JSA account.			Trison	2	green	red		
3	As a UK co-worker I want it to be mandatory for clients under the age of 16 to have an adult account operator on the JSA account, while this is optional for JSA account holders older than 16, so that we comply with regulations.			Trison	3	green	red		
4	As a UK co-worker I want the customer to be able to apply for a JSA account using a semi-STP process like for the Right that faster so that I don't have to fill out all data manually but I will still be able to check the separate and ID.			Forms	1	green	green		(Test only)
5	As a team leader Payments & Savings I want the customer to be able to apply for a JSA account using a form so that the product is available to as many potential clients as possible.			Trison	5	green	red		
6	As a team leader Savings & Payments I want the yearly subscription limit for the JSA account to be configurable in Trison so that it is easy to adjust the limit when needed and the customer can not contribute more than is allowed.			Trison	2	green	green		
7	As a UK co-worker I want to be able to transfer funds into and out of the customer's cash JSA account according to the regulations so that I can comply with regulations and the customer's wishes.			Trison	3	amber	amber		
8	As a customer I want the funds transferred from a JSA to an ISA account when I'm 18 not to count as subscriptions to the ISA account, so that I can make full use of the tax rules.			Trison	5	amber	amber		It needs to be recorded that the capital comes from a JSA account

Werkwijze 2/2

Defects

In sprint



VIEW DELETE ADD
PROPOSAL RESULTS
IN STALKTRACE

ON THE INTERNET
PRODUCT ACCESS
PROVIDER THERE
IS A 'GOT PRODUCT'

Andrew Jong added a comment - 28/Mar/12 2:57 PM - edited

ST Tested . Still open issue for integration testing with real Fronteo service. Have used fronteo testservice stub for system testing.

For testscenarios see: G:\Published\General\SCRUM working directory\Blue Team\Sprint 12-03

Filter Results: Business issues				
T	Key	Summary	P	
	TRI-21566	OBSR-2280: Ease the rules for nominated account warning		
	TRI-21555	link is not working		
	TRI-21554	Change helptext foreign payments		
	TRI-21544	OBI-2521 Flag Identity checked not removed in MFEX		
	TRI-21531	MS Word unaware of any Webdav save failures		
Displaying issues 1 to 5 of 7170 matching issues. 1 2 3 4 5 6 7 8 9				

Filter Results: All Tester's issues				
T	Key	Summary	P	
	TRI-21530	Error message when adding new relation		
	TRI-21517	Help text on print of DD not readable		
	TRI-21514	Dutch text in IB-UK for importing files		
	TRI-21512	Download of txs for IB-UK is not working		
	TRI-21510	Tx begin date on Search in Transaction History is not kept when new search		
Displaying issues 1 to 5 of 2654 matching issues. 1 2 3 4 5 6 7 8 9				

Filter Results: Production Defects				
T	Key	Summary	P	
	OBI-2540	Closed account 200.03.63.113 in adresboek IB		

Filter Results: Issues reported by me				
T	Key	Summary	P	
	TRI-21150	Technical keys for download IB filetypes in remote log type dropdownlist on screen Search Log Records		
	TRI-21123	Button 'ignore tx for Withdrawal Limit' should not be visible on the change event detail screen for producttypes that do not have 'withdrawal limit terms' set		
	TRI-21012	Address changes in statements		
	TRI-20997	Sorting on Provided collaterals causes stacktrace (Relation --> Portfolio --> Provided collaterals)		
	TRI-20996	Following reports are not re-entrant		
Displaying issues 1 to 5 of 602 matching issues. 1 2 3 4 5 6 7 8 9				

Filter Results: Issued assigned to me (regardless of status)				
T	Key	Summary	P	
	TRI-20933	QTP EBAN is showed instead of IBAN on manual approval screen for SCT transaction		
	TRI-20903	Internet Banking External - Downloading csv file without filling in date fields results in an error		
	TRI-20870	Change address and add to addressbook in an international payment is not possible		
	TRI-20241	Requesting a interest audit report over UK's administration currency tax year results in a 'problem occurred' report		
	TRI-20144	Adding Age terms on an existing (recently added) producttype will result in a stacktrace		
Displaying issues 1 to 5 of 608 matching issues. 1 2 3 4 5 6 7 8 9				



Traceability



Out of sprint

Demo



Acceptatiecriteria

[illegible]

Progress Sheet



Uitdagingen



Vragen?

